

EX-TRAFIRE[®]

WARRANTY

All new THERMACUT EX-TRAFIRE plasma cutting machines sold through THERMACUT UK Ltd, within the UK & Ireland, shall be warrantied to the original owner, non transferable, against failure due to defective materials or production.

- **The warranty period is 3 years following the date of purchase.**
- **The original invoice is documentation for the warranty period.**

Defective units shall be repaired or replaced by THERMACUT at our service facility in the UK. THERMACUT may opt to refund the purchase price (less any costs and depreciation due to use and wear). THERMACUT reserves the right to alter the warranty conditions at any time with immediate effect.

The conditions for the full warranty is that products are operated in accordance with the operating instructions supplied, observing the relevant installation and any legal requirements recommendations and guidelines and carrying out the maintenance instructions shown in the operator manual.

Any warranty repairs may only be carried out by THERMACUT UK otherwise the warranty will be void.

The customer has no claim to loan or replacement products whilst repairs are being carried out.

In the unlikely event of a problem this should be reported to the technical support team to review the claim.

THERMACUT UK will arrange, at its expense, to collect and return from the distributor to be repaired under warranty.

Collection arrangements for hire companies are contained in the warranty procedure for hire companies.

The warranty does not cover the following:

- Wear and tear of the goods as a result of their standard use.
- Incorrect or careless treatment of the goods.
- Evidence of excessive force.
- Damage as a result of influences not related to the original purpose of use of the product.

ITEMS NOT COVERED: accessories, plasma torches, their consumable parts, work return cables and clamps, connection and extension cables, mains and control leads, plugs, wheels, coolant etc.

Any warranty repairs may only be carried out by THERMACUT UK or APPROVED SERVICE CENTRES otherwise the warranty will be void.

THERMACUT UK shall in no event be responsible for any third party expenses/costs or any indirect or consequential expenses/costs.

THERMACUT UK will submit an invoice for any repair work performed outside the scope of the warranty.
A quotation for any non warranty will be raised prior to any repairs being carried out.

The decision about repair or replacement of the defective part(s) is made by THERMACUT UK. The replaced part(s) remain(s) THERMACUT UK property.

Model

Serial No.

Date

THERMACUT UK LTD
Mill Lane, Winwick Quay,
Warrington, Cheshire
WA2 8UA

THERMACUT[®]
THE CUTTING COMPANY[®]

M. Owens
Mark Owens
THERMACUT UK LTD.